



BOVALLS

dörrbyggeri

Purchase and warranty conditions, finger pinch guards

Agreement

This purchase agreement takes preference over any other document. ABM 07 applies where this agreement does not regulate the relationship.

Purchase

On ordering, a purchase agreement is reached when Bovalls Dörrbyggeri, hereinafter called Bovalls, has confirmed the order via an order confirmation. In the event of errors, for example in price indications, delivery schedule etc., we reserve the right to retrospectively amend this. When ordering, agreements may only be entered into in Swedish and English. The order confirmation is considered in all parts to be approved by the buyer unless the buyer within five (5) days provides written notification of any problem or concern with the order, even if deviations exist from any previously provided quotation. ABM 07 applies for delivery.

Delivery time

The delivery time will be confirmed by your order confirmation after Bovalls have received your order.

Inspection of Goods and products at arrival

NOTE! INSPECTION OF THE PRODUCT AT ARRIVAL IS MANDATORY.

- 1. The number of packages must be inspected at arrival. Any deviation must immediately be reported to courier/chauffeur and be noted on the waybill.**
- 2. The package(s) need to be carefully inspected at arrival. Any damages must immediately be reported to courier/chauffeur and be noted on the waybill.**
- 3. The product(s) itself needs to be carefully inspected at arrival. Even if the packaging looks unscathed and intact, it must be opened and the product itself inspected. If for example the package has tipped over during transport it may not always be visible on the exterior but the product itself can be damaged. Any damages noticed on the product must be reported to courier/chauffeur immediately or to the shipping company within 7 days of the delivery. Note that neither Bovalls or the shipping company will be able to stand for any cost of reparation if damages are reported after the 7th day has passed.**

Delivery delays

If delivery will be delayed we will notify you of this. We will do everything in our power to fulfil your order. However, there may be times where it is impossible to complete the order, for example, when our supplier cannot meet their commitment to us. We accept no liability for compensation to the customer for delivery delays. Bovalls is not responsible for any delays caused by the transport company.

Payment

By invoice after credit approval. No invoice fee. Late payment will be charged at an APR of 12%, to which a reminder fee of 50 SEK will be added.

Warranty

The warranty applies to Protectém finger guards as sold by Bovalls Dörrbyggeri and refers to deliveries within Europe. Bovalls offers no warranty for products which are assembled or otherwise intended for use or used outside Europe.

Bovalls offers a two (2) year warranty on all finger guards.

The warranty period begins from the day we dispatch the product to you. All finger guards are supplied with mounting and maintenance instructions. The warranty, as above, only applies when finger guards are mounted according to our assembly instructions.

The warranty covers only initial errors, i.e. errors or defects that existed in finger guards on delivery. In the case of incorrect usage or incorrectly installed finger guards, the customer will be charged the cost of remedying this error. This also applies in cases where Bovalls cannot find anything wrong with the product, where the customer or other party has caused damage by tampering or other negligent usage.

Complaints

Customised, non-stocked goods cannot be returned. Upon return of stocked goods: Notify Bovalls and return the item within one week from the day of delivery. The item must be unused, not destroyed or damaged. Return the product in its packaging in the same condition as it arrived. Freight costs and a return charge of 15% of the product's net price will be charged.

Bovalls reserve the right, in cases where the return is not complete or goods are damaged, to charge the cost of any missing parts of the product. Bovalls will not pay cash on delivery or similar for packages.

Purchase & Warranty Conditions, finger pinch guards
180321

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Processing of personal data (Data Protection, GDPR)

When you buy any of Bovalls Dörrbyggeri, you enter into an agreement with us. In order for us to manage your purchases and to fulfill our commitments to you as a customer, it is necessary for us to process the personal information you provide or have given us.

The personal data we collect and process may, depending on the context, can include:

Name and contact information incl. address, social security number, mobile number and e-mail address, order history with our company, and other information you provide when purchasing or delivering a product or service.

This data are used primarily to be able to manufacture as well as deliver products to you as a customer, but may also be used to provide additional service.

In addition to the information you provide to us in connection with the purchase, your personal information may also be collected from the following sources:

- Shippers
- System vendor

You can request your information to be deleted at any time by notifying us.